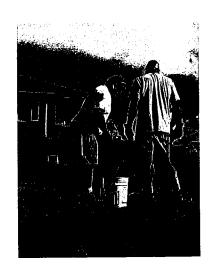
#### Water Distribution Division

#### **Division Overview**

The Water Distribution Division emphasizes maintenance and improvement of the Town's water system, with the continued gradual change out of older water meters. To allow for the proper flushing of lines, staff spends time locating and repairing original "blow-offs" on dead end lines. This Division is also responsible for the disconnection of water meters due to, for example, storm damage, leaks, or non-payment. Staff also installs water taps, repairs or installs water lines, and locates water mains for contractors and utility companies. Another responsibility of this division is reading all water meters every two months.

Although the Water Distribution function is placed under the Public Works Department, for control and administrative support purposes, this Division falls in the Water Fund, primarily because funding comes from revenues generated from water customers.



#### Goals

To continue to provide superior customer service through prompt responses to customer needs, and efficiently and accurately reading the towns meter routes. To distribute water of equal quality and pressure and to provide adequate fire flows within the Town's water distribution system that exceed state and federal guidelines.

#### **Objectives**

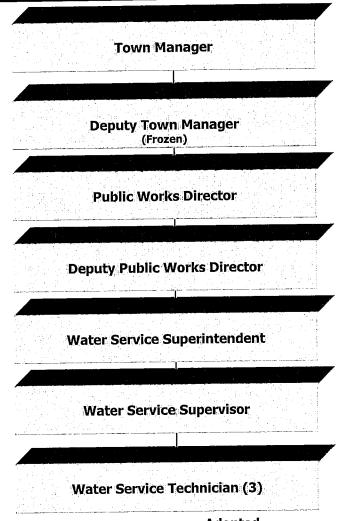
- Employ and thoroughly train, efficient, and conscientious personnel to maintain the water system to provide a safe and reliable product.
- Continue the meter change-out program in order to remove meters over 20 years old to ensure the accurate measurement of water consumed by our customers and to retrofit the system with approved back flow protection as funds and personnel allow.
- Follow the time schedule for water main improvements as outlined in the water master plan as funding permits.
- Provide a looped system where dead ends exist as well as continue to install automatic flushing devices in areas directly
  affected by seasonal flows and demands (or the lack of), or on dead end lines not feasible to loop, to improve water quality
  and provide adequate fire flows as the budget allows.

#### **Performance Measures and Workload Indicators**

	FY 06-07 <u>Actual</u>	FY 07-08 <u>Actual</u>	FY 08-09 <u>Actual</u>
3/4" Taps Installed	25	16	10
1" Taps Installed	17	18	8
1.5" & 2" Taps Installed	1	3	0
Water Line Failures Repaired	35	20	41
Water Mains Located For Contractors And Utility Companies	915	1,103	912
New Water Mains Added	3	<sup>*</sup> 3	3
After Hours Call-Outs	36	28	31

#### **Water Distribution**

### **Departmental Organization and Staffing**



<u>Position</u>	<u>Grade</u>	Adopted Positions FY 09-10	Existing <u>Positions</u>	Recommended Positions <u>FY 10-11</u>	Adopted Positions FY 10-11
Water Service Superintendent Water Service Supervisor Water Service Technician TOTAL:	17 15 11	1 1 3 <b>5</b>	1 1 3 <b>5</b>	1 1 3 <b>5</b>	1 1 3 <b>5</b>

#### **Water Distribution**

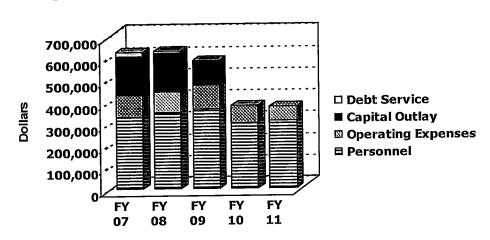
### **Highlights**

- · Funds are included required Water Distribution staff training.
- There is no funding included for water line replacements in Fiscal Year 2010-2011.

## **Expenditures by Function**

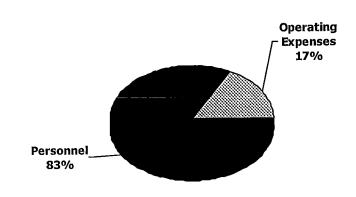
	FY 2009-2010 <u>Adopted</u>		FY 2010-2011 Adopted	Percent <u>Change</u>	
Personnel Services	\$	301,577	\$ 310,997	3.12%	
Operating Expenses	\$	79,543	\$ 64,968	-18.32%	
Total	\$	381,120	\$ 375,965	-1.35%	

# **Adopted Expenditure History**



# **Adopted FY 2010-2011**

**Expenditures by Function** 



### TOWN OF NAGS HEAD EXPENDITURE BUDGET FY 2010-2011

WATER FUND	FY 09/10 ADOPTED BUDGET	FY 09/10 AMENDED BUDGET	UNAUDITED YTD ACTUAL @ 6/30/10	FY 10/11 REQUESTED BUDGET	FY 10/11 RECOMMENDED BUDGET	FY 10/11 ADOPTED BUDGET
WATER DISTRIBUTION						
SALARIES						
818 510200 SALARIES/WAGES - REGULAR 818 510200 1 SALARIES/WAGES - REGULAR 818 510200 2 SALARIES/WAGES - REGULAR 818 510201 SALARIES - LONGEVITY PAY 818 510400 OVERTIME PAY 818 510400 1 OVERTIME PAY 818 510400 2 OVERTIME PAY 818 510500 HOLIDAY PAY 818 510500 1 HOLIDAY PAY 818 510500 2 HOLIDAY PAY 818 510500 2 HOLIDAY PAY 818 521100 CAREER DEVELOPMENT	205,942.00 .00 .00 8,613.00 300.00 .00 .00 250.00 .00	210,061.00 .00 .00 8,785.00 336.00 .00 .00 .014.00 .00	213,056.76 .00 .00 8,782.73 481.25 .00 .00 346.94 .00	210,067.00 .00 .00 10,255.00 300.00 .00 .00 .00 .00 .00	210,067.00 .00 .00 10,255.00 300.00 .00 .00 .250.00 .00	214,192.00 .00 .00 10,255.00 300.00 .00 .00 250.00 .00
TOTAL SALARIES	215,105.00	219,396.00	222,667.68	220,872.00	220,872.00	224,997.00
BENEFITS						
818 520600 FICA TAX 818 520600 1 FICA TAX 818 520600 2 FICA TAX 818 520700 GROUP HEALTH INSURANCE 818 520701 RETIREE'S GROUP HEALTH INSUR 818 520710 EMPLOYEE DENTAL 818 520720 EMPLOYEE LIFE 818 520720 RETIREMENT 818 520800 RETIREMENT 818 520800 1 RETIREMENT 818 520800 2 RETIREMENT 818 521000 401 K 818 521000 1 401 K 818 521000 2 401 K 818 521000 2 401 K	16,471.00 .00 .00 53,034.00 .00 .00 .00 10,507.00 .00 .00 6,460.00 .00	16,799.00 .00 .00 53,034.00 .00 .00 .00 10,716.00 .00 .00 6,589.00 .00 .00	15,635.14 .00 .00 50,458.81 .00 .00 .00 10,896.17 .00 .00 6,636.96 .00 .00	16,901.00 .00 .00 58,981.00 .00 .00 .00 14,201.00 .00 .00 6,630.00 .00	16,901.00 .00 .00 48,257.00 .00 .00 .00 14,201.00 .00 2,209.00 .00	17,217.00 .00 .00 52,067.00 .00 .00 .14,466.00 .00 2,250.00 .00
00000						
OPERATIONS  818 522011 CAREER DEVELOPMENT OTHER COSTS 818 532000 TRAINING 818 532100 BUILDING/EQUIPMENT RENTAL 818 532100 1 BUILDING/EQUIPMENT RENTAL 818 532100 2 BUILDING/EQUIPMENT RENTAL	.00 365.00 .00 .00	.00 365.00 .00 .00	.00 80.00 .00 .00	.00 630.00 .00 .00	.00 630.00 .00 .00	.00 630.00 .00 .00

### TOWN OF NAGS HEAD EXPENDITURE BUDGET FY 2010-2011

WATER FUND	FY 09/10 ADOPTED BUDGET	FY 09/10 AMENDED BUDGET	UNAUDITED YTD ACTUAL @ 6/30/10	FY 10/11 REQUESTED BUDGET	FY 10/11 RECOMMENDED BUDGET	FY 10/11 ADOPTED BUDGET
010 E22200 TELEBUONE	2,155.00	2,155.00	2,355.59	2,395.00	2,395.00	2,395.00
818 532400 TRAVEL	800.00	800.00	719.08	1,510.00	1,510.00 .00	1,510.00 .00
818 532500 POSTAGE	.00	.00	.00	.00 1,100.00	1,100.00	1,100.00
818 532600 ADVERTISING	1,200.00	1,200.00	520.80 .00	.00	.00	.00
818 532700 PRINTING	.00	.00 7,500.00	6,113.58	9,000.00	7,000.00	7,000.00
818 543100 FUEL COSTS	9,000.00	.00	.00	.00	.00	.00
818 543100 1 FUEL COSTS	.00	.00	.00	.00	.00	.00
818 543100 2 FUEL COSTS	8.250.00	8,250.00	3,773.97	11,000.00	8,000.00	8,000.00
818 543300 DEPARTMENT SUPPLIES	.00	.00	.00	.00	.00	.00
818 543300 2 DEPARTMENT SUPPLIES	.00	.00	.00	.00	.00 8,000.00	8,000.00
818 543400 OTHER SUPPLIES	8,000.00	10,000.00	10,138.52	8,500.00 .00	.00	.00
818 543400 1 OTHER SUPPLIES	.00	.00	.00	.00	.00	.00
818 543400 2 OTHER SUPPLIES	.00	.00 320.00	.00	.00	.00	.00
818 543405 OTHER SUPPLIES - COMPUTER	3 000 00	3,000.00	1,491.49	3,000.00	3,000.00	3,000.00
818 543600 MAINT/REPAIR EQUIPMENT	3,000.00	.00	.00	.00	.00	.00
010 E42600 I MAINI/REPAIR EQUIPMENT	.00	.00	.00	.00	.00	.00
818 543700 MAINT/REPAIR VEHICLES	1,800.00	3,300.00	2,791.05	2,100.00	2,100.00	2,100.00 .00
818 543700 1 MAINT/REPAIR VEHICLES	.00	.00	.00	.00	.00	.00
818 543700 2 MAINT/REPAIR VEHICLES	.00	.00	.00	.00	.00	.00
818 543701 VEHICLE REPAIRS	.00	.00	17,110.51	30,000.00	20,000.00	20,000.00
818 543800 MAINT/REPAIR OTHER	34,000.00	32,000.00 .00	.00	.00	.00	.00
818 543800 1 MAINT/REPAIR OTHER	.00	.00	.00	.00	.00	.00
818 543800 2 MAINT/REPAIR OTHER	2.100.00	2,100.00	2,097.68	3,000.00	2,100.00	2,100.00
818 543900 UNIFORMS 818 544000 DDOFESSIONAL FEES	.00	.00	.00	.00	.00	.00
818 544500 CONTRACTED SERVICES	1,500.00	1,500.00	830.38	52,080.00	2,080.00	2,080.00 .00
818 544500 1 CONTRACTED SERVICES	.00	.00	.00	.00	.00	.00
818 544500 2 CONTRACTED SERVICES	.00	.00	.00 1,179.30	.00 1,200.00	1,200.00	1,200.00
818 555300 DUES AND SUBSCRIPTIONS	1,200.00	1,200.00 5,853.00	4,793.00	5,853.00	5,853.00	5,853.00
818 555400 INSURANCE	5,853.00	.00	.00	.00	.00	.00
818 555400 1 INSURANCE	.00	.00	.00	.00	.00	.00
818 555400 Z INSUKANCE	.00	146,048.00	146,048.00	.00	.00	.00
818 577433 CAPITAL OUTLAY BUDGETARY	.00	.00	.00	.00	.00	.00
## ## ## ## ## ## ## ## ## ## ## ## ##	79,543.00	225,591.00	200,042.95	131,368.00	64,968.00	64,968.00
TOTAL CLARATIONS						
CAPITAL OUTLAY				0.0	0.0	.00
818 577300 CAPITAL OUTLAY OTHER	.00	36,800.00	.00	.00	.00	.00
818 577400 CAPITAL OUTLAY EQUIPMENT	.00	.00	.00	.00	.00	.00
TOTAL CAPITAL OUTLAY	.00	36,800.00	.00	.00	.00	.00
DEBT SERVICE						
	.00	.00	.00	.00	.00	.00
818 578100 L/P PRINCIPAL	.00	.00				

### TOWN OF NAGS HEAD EXPENDITURE BUDGET FY 2010-2011

WATER FUND	FY 09/10 ADOPTED BUDGET	FY 09/10 AMENDED BUDGET	UNAUDITED YTD ACTUAL @ 6/30/10	FY 10/11 REQUESTED BUDGET	FY 10/11 RECOMMENDED BUDGET	FY 10/11 ADOPTED BUDGET
818 578200 LEASE PURCHASE INTEREST	.00	.00	.00	.00	.00	.00
TOTAL DEBT SERVICE	.00	.00	.00	.00	.00	.00
TOTAL WATER DISTRIBUTION	381,120.00	568,925.00	506,337.71	448,953.00	367,408.00	375,965.00